VivoMed

The company's medical service, in-house or external, with each staff member's clinical record. HR sees fitness, restrictions and what's pending; clinical details stay with the doctor.

on request we build it with you

For HR

The doctor, in-house or external, works in the app, and HR sees and manages that work in the same place:

- fitness decisions by job profile: how many people are fit, fit with restrictions or unfit;
- active restrictions and pending notes, with filters so nothing falls through the cracks;
- **Only the doctor sees clinical data:** access to the medical module is managed separately from the rest of VivoGRC.

on request

- **Integrates with the management system you already use:** people, fitness decisions and due dates flow both ways with the company's system.

The person's clinical record

- Look the person up by name or code and open **their full record in a single view**: current records by type, medical notes and everything that's been done.
- **Record types:** fitness for work, restriction, test, referral, instruction, medical note.
- Every record with its **validity** (from, to) and its **attachments**: test results, certificates.
- **Add context** to a record (a note or another file) without touching what's already there.
- **External documents**, such as a certificate from an outside doctor, back a record just like a medical note.

Signed medical notes

- **Note request:** the medical admin team asks one or more doctors for a note about a person, with a priority and linked to the records it will back.
- **The doctor's inbox:** the notes they've been asked for and haven't signed yet.
- **Signing:** only the doctor who was asked can sign; signing completes the clinical data in the linked records.
- **Send it back** unsigned, saying why; the admin team fixes it and sends it again.
- **A note on their own initiative** from an authorized doctor.
- **Cancel a request:** it leaves the inboxes and keeps its reason.

Separate access for the medical module

- Who can do what in VivoMed is decided **separately from the rest of VivoGRC**: by person or by role, with profiles (doctor, medical admin, read-only) and, if you want, an end date.
- **Register of authorized doctors:** only doctors on the register can sign.

Nothing gets overwritten

- A record can be **edited for 24 hours**. After that it gets **corrected**: a new record says which one it corrects, and the original stays for the audit.
- **A signed note can't be deleted**; at most it's archived.
- **Archiving** takes a record out of the day-to-day view without losing it; it can be restored.
- Every record keeps **its version history**.

Who does what

ROLE	WHAT THEY DO IN VIVOMED
Doctor	Opens their inbox of pending notes, signs or sends them back, writes notes on their own, records fitness decisions and restrictions with their validity.
Medical admin	Requests notes, uploads tests and external certificates, follows up on what's pending, fixes and resends what came back.
Safety officer	Sees only what their work calls for, for example that a person has a current restriction for work at height, without the clinical details, if that's the access they're given.
Plant manager	Knows who's fit or restricted before assigning a task, without seeing diagnoses.
HR	An overview of fitness by job profile, for new hires and job changes.

What we can build on request

- Reminders for periodic exams by person and by risk.
- An intake record for new staff, with the tests their position calls for.
- Absence tracking with certificates staff upload from their phone.
- Case follow-up (a return to work after an injury) with milestones and restrictions that expire on their own.
- Export of the record or the overview to PDF or a spreadsheet.

Medical surveillance on request

- A position's risks lead to **the exams that apply** and how often, with a heads-up when someone is due.
- **Epidemiological surveillance by agent:** noise, chemicals, ergonomics, psychosocial (ISO 45003).
- **Pattern alerts**, for example absences that keep repeating in one sector.
- **Medical surveillance plan** generated from each position's risks, editable in Vivo Docs.

When you add other apps

VivoMed works with the same people, users and files as the rest of VivoGRC.

VivoGRC HSE	A current fitness certificate is the evidence for a rule, for example "fit for work at height" before anyone works at height.
Field apps	An exam or a check done in the field goes into the record as a test or a document.